

Howling Dogs Newsletter

7th April 2026

Summer Newsletter

Appointments-

The diary is now open for bookings up until the end of the year

Our confirmed Holiday dates are -

10th August -15th August

24th August -22nd August

26th September-3rd October

Christmas closure 25th December 2026 we will re open Monday 4th January 2027.

90% of our customers opt to block book their future appointments, to avoid disappointment we would recommend to have at least 2 appointments in the diary to avoid long wait times and matting fees or potential shave off.

We are in the process of checking everyone's individual grooming schedule to make sure that your dog is on the correct schedule, our prices are based on well maintained and regular grooming schedule unfortunately we have found ourselves having to charge extra for de matting fees this takes extra time and in cases causes discomfort to your dog making the grooming experience more complicated

Melanie is due to have a knee replacement over the coming months, we will try and keep disruption to a minimum but we may need to change some appointments if necessary.

Price increase

In our January newsletter we advised that we would not be implicating our annual £2 price increase this year due to securing a deal with our suppliers unfortunately we could not predict the cost of fuel prices raising at a rapid rate we have had to make the tough decision to increase our prices from immediate effect to an extra £1 per groom.

Works phone -

Please don't forget that Melanie holds the works phone if you have any messages for me we would be grateful if you could let us know before 7am on the day of the groom, also if I need to contact you it will be from a withheld number.

Grooming reminders -

We endeavour to send groom reminders out to everybody but sometimes life gets in the way, we would kindly ask to make sure that you make a note of all your bookings to avoid a no show fee.



phone: 07523104670
email: howlingdogsgrooming@gmail.com
web: www.howlingdogsgrooming.com

*Please stay safe and well
Paul & Melanie
and the team*

@howlingdogsgrooming



Emails -

Attached to your newsletter is an updated contact form we would be most grateful if you could fill this out and return it to us just so we can double check we have the correct Information for you , we also aim to send the next newsletter out by email , if you don't have access to an email account please let us know and we will continue to give you a hard copy .

Van parking -

Please don't forget to make sure there is ample parking space ahead of my arrival I work on a tight schedule so this would be very much appreciated .

Raffle

We are pleased to announce that for 2026 we will be bringing back our famous Christmas raffle with the chance to win a grooming voucher, dog hamper and homemade Christmas cake more information to follow later on in the year .

Summer opening hrs

As we get into the summer months even though we have air conditioning in the van come midday it can still gets very hot , if the weather forecast gives an extremely hot day rather then cancel your groom I aim to start a bit earlier in the mornings please bear this in mind when making your appointments, we would also like to remind you of our hour either side policy over the last few months we have encountered a few issues we are desperately trying to avoid offering just AM and PM appointments (8-12 or 12-4) we do appreciate that everyone's plans can change so please contact us so we can reschedule if this will be a problem .

Cancellations

If you need to cancel your appointment our policy is 48hrs notice the works phone is on Monday to Friday so if you need to cancel out of these hours please email us

Howlingdogsgrooming@gmail.com

Payments -

Everyone who pays Bacs should have had a letter please let us know if you have not received this .

Payment methods we accept cash and card payments due to card payment fees our minimum card payment is £20.00 .

Next newsletter date September 2026

Diary open date for 2027 bookings 1st September 2026